

**2026**

**Enrolment Information  
for Family Programmes  
in London**



**Experience  
in Teaching**

# London Family Programme Fees 2026

Registration fee £130 per family

Code	Course	Lessons per week	Price per week			Ages	Minimum level
			1-3	4-11	12		
<b>Family Programme</b>							
FJ	Family Junior Morning	20	£507	£456	£431	5-16	A1
FAS	Family Adult Morning	20	£447	£402	£379	16 and over ②	A2 ①
FAl	Family Adult Intensive	30	£555	£500	£472	16 and over ②	A2
FJD	Family Junior Day School (Summer only, from June 15)	20 plus afternoon activities	£921	£829	£783	12-16	A2
FAC	Family Junior & Afternoon Club (Winter & Summer from June 15)	20 plus afternoon activities	£663	£597	£564	8-16 in winter 8-11 in summer	A1

① Adults at Beginner level are only accepted in summer    ② Minimum age adult in charge 21 years

## WINTER PROGRAMME 2026

January 5 (1-5 weeks)  
January 12 (1-4 weeks)  
January 19 (1-3 weeks)  
January 26 (1-2 weeks)  
February 2 (1 week)

## SPRING PROGRAMME 2026

March 30 (1-4 weeks) ①  
April 6 (1-3 weeks) ②  
April 13 (1-2 weeks)  
April 20 (1 week)

## SUMMER PROGRAMME 2026

June 8 (1-12 weeks)  
June 15 (1-11 weeks)  
June 22 (1-10 weeks)  
June 29 (1-9 weeks)  
July 6 (1-8 weeks)  
July 13 (1-7 weeks)  
July 20 (1-6 weeks)  
July 27 (1-5 weeks)  
August 3 (1-4 weeks)  
August 10 (1-3 weeks)  
August 17 (1-2 weeks)  
August 24 (1 week)

## AUTUMN PROGRAMME 2026

October 12 (1-3 weeks)  
October 19 (1-2 weeks)  
October 26 (1 week)

## WINTER PROGRAMME 2026/2027

December 21 (1-7 weeks) ③  
December 28 (1-6 weeks) ④  
January 4 (1-5 weeks)  
January 11 (1-4 weeks)  
January 18 (1-3 weeks)  
January 25 (1-2 weeks)  
February 1 (1 week)

① Week commencing March 30:  
16 lessons / week.  
Friday April 3 is a public holiday.

② Week commencing April 7:  
16 lessons / week. Monday,  
April 6 is a public holiday.

③ Week commencing December  
21: 16 lessons / week. Friday  
December 25 is a public holiday.

④ Week commencing December  
29: 12 lessons / week. Monday,  
December 28 and Friday,  
January 1 are public holidays.

**There are no classes on public holidays.**

Code	Accommodation type	Star rating	Price
<b>Homestays (summer Homestay supplements apply: June 21 - August 31)</b>			
A2	Standard Homestay: Single Bed and Breakfast	**	£213 / week
A3	Standard Homestay: Twin/Double Bed and Breakfast	**	£189 / week / person
A5	Standard Homestay: Single Half-Board	**	£294 / week
A6	Standard Homestay: Twin/Double Half-Board	**	£249 / week / person
A7	Premium Homestay: Single Bed and Breakfast	***	£262 / week
A8	Premium Homestay: Twin/Double Bed and Breakfast	***	£220 / week / person
A10	Premium Homestay: Single Half-Board	***	£342 / week
A11	Premium Homestay: Twin/Double Half-Board	***	£302 / week / person
<b>Studios and Apartments (prices are per studio / apartment)</b>			
A410	Chelsea Cloisters: Studio (2 people), Self-Catering	****	January - April 30: £137 / night, from May 1: £190 / night
A411	Chelsea Cloisters: 1 bedroom Apartment (2-3 people), Self-Catering	****	January - April 30: £171 / night, from May 1: £229 / night
A412	Chelsea Cloisters: 2 bedroom Apartment (2- 4 people), Self-Catering	****	January - April 30: £325 / night, from May 1: £390 / night
A910	Citadines: Studio (2 people), Self-Catering*	****	£212 / night
A911	Citadines: Deluxe Studio (2-4 people), Self-Catering*	****	£236 / night
A912	Citadines: 1 Bedroom Apartment (2-4 people), Self-Catering*	****	£302 / night
A291	Fraser Suites: Studio Deluxe (2 people), Self-Catering*	****	£242 / night
A292	Fraser Suites: 1 bedroom Deluxe Apartment (2 people), Self-Catering*	****	£276 / night
A293	Fraser Suites: 1 Bedroom Executive Apartment (2-4 people), Self-Catering*	****	£340 / night

\* Citadines & Fraser Suites Studios & Apartments: limited availability, 13-20 June, 5-11 July, prices may vary.

Transfers (from/to)	Price / Single Transfer (these prices are subject to change)	
	1-2 people travelling to same address	3-5 people travelling to same address
Heathrow	£169	£184
Gatwick	£205	£234
Stansted	£219	£248
Luton	£234	£255
London City	£169	£185
St Pancras	£148	£169

For information about using public transport to get from airports to London please go to:  
<https://francesking.com/school-of-english-london/more-information/airport-transfer/>

## FAMILY PROGRAMME NOTES

Visa document courier £50

Optional medical, travel and course insurance £7/week (£1/day)

### Courses fees include

- placement test and assessment
- welcome pack
- school certificate
- some optional activities

### Course fees do not include

- bank charges
- lunch
- travel and excursions
- some optional activities

### Family Junior Day School - fees also include

- supervision 8.45-17.00
- projects, activities, excursions in afternoons
- any entrance charges

### Family Junior & Afternoon Club - fees also include

- supervision 8.45-15.30
- arts & crafts, games in afternoons

### Class size

Junior Course - maximum 14  
Adult Course - maximum 14

### Timetable

1 lesson = 50m  
10 lessons = 8h 20m  
20 lessons = 16h 40m  
30 lessons = 25h

### Family Junior and Family Adult Morning

Monday-Friday  
9.00-12.50 Classes  
12.50-14.00 Lunchtime  
14.00-17.00 Optional activities  
Activities are guided. Parents must accompany their children. Entrance charges are not included.

### Family Adult Intensive

Monday-Friday  
9.00-12.50 Classes  
12.50-13.45 Lunchtime  
13.45-15.30 Afternoon classes  
Adults may join the afternoon class only.

### Family Junior Day School

Monday-Friday  
9.00-12.50 Classes  
13.00-14.00 Lunchtime  
14.00-17.00 Activities, excursions  
Students must bring a packed lunch with drink every day and a travel card for Zone 1 & 2.

### Family Junior & Afternoon Club

Monday-Friday  
9.00-12.50 Family Junior  
12.50-13.45 Lunchtime  
13.45-15.30 Activities  
Students must bring a packed lunch with drink every day.

## ACCOMMODATION NOTES

### Homestay Supplements

A12 - Premium Homestay: Private Bathroom Supplement £58 / week / room  
A15 - Special Diet Supplement £49 / week / person

Summer supplement (June 20 - August 30) £31 / week / person

Christmas / New Year Supplement (December 19 - January 3) £42 / week / person

### Arrival/departure

Arrival in homestay accommodation is on a Saturday or Sunday and departure on a Saturday. Departure on Sunday may be possible outside the summer months, i.e. June 6 - August 30.

It is not always possible to arrive at accommodation before 7.00 or after 22.00. Please check with us before making travel arrangements.

Apartments and studios can be booked to start on other days. Studio and apartment prices are for bookings of 7 days or more, 1-6 night prices on request.

# London Family Programme

## Enrolment details, terms and conditions 2026

### ENROLMENT

You can book in the following ways:

1. Online at [www.francesking.com](http://www.francesking.com)
2. By email to [london@francesking.com](mailto:london@francesking.com)

Download the Family Programme Enrolment Form from <https://francesking.com/school-of-english-london/more-information/>

3. Visit our school  
77 Gloucester Road, London SW7 4SS  
Tel: 020 7870 6533
  - Take a test, pay a deposit and reserve a place on the next course
  - Please bring your passport/ID card with you to make a booking

### PAYMENT

You must send payment with your enrolment. We can confirm your course or accommodation booking and send a letter of confirmation when you or your company have paid:

- Registration fee of £130 per family and a deposit per person of
  - £250 if you want to book a course
  - £600 if you want to book a course and accommodation
    - 21 days before your arrival you need to pay the balance of your course and accommodation fees
    - Deposits are non-refundable and non-transferable
- Payment in full, in the following cases:
  - If you are applying for a Student Visa
  - If you are booking less than 21 days before arrival
    - Documents for visa applications will not be issued unless students have paid course and accommodation fees in full

You can pay by:

- Credit Card (Visa or MasterCard). Please request our card authorisation form
- Online at: <https://francesking.com/payment/>  
It is safe to give your credit card details on our secure server.
- International Bank Transfer to our bank  
Please refer to your invoice for full bank details.
  - Frances King is not responsible for any bank transfer charges. Payment must be received in full– please instruct your bank to remit the full amount plus additional funds to cover ALL bank transfer charges.
  - You need to email a copy of the bank transfer with your Enrolment Form.
  - Please make certain that your name appears clearly on the bank transfer.
- Sterling cheque drawn on an British bank account.

### CONFIRMATION

When we receive your Enrolment Form and payment, we check the availability of your course and accommodation and send your confirmation documents by email or post within 3-4 working days. We can also send your documents by courier (DHL): £45/courier. We will contact you if the course or accommodation you want is not available and offer you an alternative.

If you would like us to arrange accommodation before your pre-entry visa is issued, you need to agree to our Accommodation Cancellation Policy, otherwise we will not arrange your accommodation until a visa has been issued.

If you want to book an airport transfer (either a single or return) you must email us your flight details and phone number. We will then confirm that we have booked this for you.

You must inform your homestay or other accommodation provider of your arrival time. If you do not do this, we cannot guarantee that your host/ accommodation provider will be there to meet you.

### INSURANCE

Before you arrive in the UK, you should take out insurance for your own financial and personal security. EU nationals should bring their European Health Insurance Card (EHIC) which allows you access to health care services.

- You can take out your own insurance or the International Student Policy offered by Guard.Me Insurance
- Insurance fees are not refundable and dates are not amendable once booked.

**For further details, please visit:**

<https://francesking.com/school-of-english-london/more-information/insurance/>

### COURSE INFORMATION

#### Passport/ID card

All students are required to present their passport/ID card on their first day and the school will retain a copy.

#### Contact details

You are required to provide, and keep up-to-date, your contact details in London and next of kin contact details in your own country and any other changes of circumstance that would affect your visa.

#### Private lessons

Requests for a change to your timetable must be made 48 hours in advance (during office hours, 9.00-17.00, Monday- Friday).

#### Photography/videos

Sometimes Frances King or our representatives take photographs and videos during our courses which may be used for promotional purposes. Please advise us at the time of booking if you do not wish to appear in any promotional material. It is your responsibility to absent yourself when photographs are being taken or videos made.

Unless directed by your teacher, classes cannot be filmed or otherwise recorded without the permission, in writing, of a Director, Principal or Academic Director. Teachers may organise filming and recording to enhance your educational experience.

#### Public holidays

There is no reduction in course fees when a course includes a public holiday.

#### Travel to/from school

Students must be accompanied to and from the school by an adult of 21 years or over (unless 14 or over with parent/guardian permission). Students should be dropped off at 8.45 and collected at 13.00 (morning class only) or 15.30 (Afternoon Club), 17.00 (day school).

#### Cost of activities

Family Junior/Adult - any entrance charges not included. See details in More Information/Downloads on our website for upcoming and current Activity Programmes.

Day School - entrance charges included.

### TRANSFER NOTES

#### Luggage

Prices are for one suitcase and one piece of hand luggage per person. If you intend to bring more than one suitcase, please contact us on [london@francesking.com](mailto:london@francesking.com) and we will explain alternatives.

#### Waiting time

90 minutes from flight landing time included. Extra time: 0-15 mins £20; 15-30 mins £30; 30-45 mins £35; 45-60 mins £40; 60-90 mins £50.

## CANCELLATION

### a) Cancellation of group courses

**Before arrival:** if you want to cancel your booking before starting your course or before arrival in the UK, you must give notice in writing. We will refund all fees minus the Registration fee £130/family and the deposit: £250/person.

**Before arrival when a student is refused a visa:** if you want to cancel your booking before arrival in the country, you must send us a copy of your visa refusal letter issued by the respective Embassy/Consulate. We will refund all course fees less registration fee of £130/family.

**After arrival:** if you cancel or curtail your course after arrival in the country or after you have started your course, there is no refund in any circumstances.

- Course credits may be given at the school's discretion
- No credit for course cancelled during the first 4 weeks
- If the course is longer than 4 weeks, you must give advance notice to cancel or postpone your course
- Credits are not transferable and must be used within 1 year
- Credits may be used to pay for group courses or private lessons at the school's discretion and if teachers are available, but may not be used to pay for accommodation

If you leave because you are ill or because of the death or serious illness of a close relative, you may be able to claim reimbursement of fees through your insurance.

No refund will be given if a student leaves for what is an insurable risk.

### b) Cancellation of Private Lessons

- You must give 1 week's notice in writing. You may apply for a credit for the unused part of the course. This may be used as part-payment towards any Frances King course within 1 year.
- To postpone lessons you must give 48 hours' notice (during office hours 9.00 -17.00, Monday-Friday). All late cancellations are charged at the full rate.

### c) Cancellation of bookings made at a distance

For course bookings made 'at distance' (e.g. via our website, telephone, email), you have the right to cancel, with a full refund of monies paid, without giving a reason, within 14 days (the Cancellation Period) of our confirmation. Cancellation must be made in writing by post or email within the Cancellation Period. We will not start providing services to you during the Cancellation Period unless you request us to do so in writing. We will refund fees paid within 14 days of the date of your cancellation request. In the event that you have confirmed in writing that you wish us to start providing services within the Cancellation Period, we will deduct from the refund, a reasonable sum for the services provided, based on the proportion of the course undertaken.

### d) Cancellation of accommodation

**Before arrival:** if you want to cancel your accommodation before arrival in the UK you must give notice in writing. We will refund all fees minus the Accommodation Deposit, £350/person unless the accommodation fees for the notice period exceed that amount. If so you will be charged £350/person plus the difference. This also applies to students whose accommodation has been confirmed by the school and have had their visa granted.

**Before arrival when a student is refused a visa:** if you want to cancel your booking before arrival in the country, you must send us a copy of your visa refusal letter issued by the respective Embassy/Consulate. All accommodation fees will be refunded less an administration charge of £130/family, provided the correct notice to cancel accommodation is given. If notice is insufficient you will be charged for the notice period. See notice period (below) to cancel accommodation.

**After arrival:** if you cancel or curtail your accommodation after arrival in UK, you will be charged a cancellation fee of £75/person. The notice period required varies according to your accommodation type. See Notice Period to cancel accommodation below. There is no refund for this period.

### e) Non-arrival

In case of non-arrival on booked dates, when the school has not received notice of cancellation in advance, there will be no refund or credit of course or accommodation fees.

### f) Refunds

Course and accommodation refunds may take up to 90 days to process. Refunds cannot be processed until the school has been paid in full for all services booked. Refunds will only be made to the person or organisation that paid in the first instance.

## NOTICE PERIOD TO CANCEL ACCOMMODATION

**Providers may vary notice periods during the year. If there is a change, we will inform you when you book. You must give notice as below, "the notice period", to cancel accommodation, before and after arrival, otherwise you must pay for the period.**

**1 week's notice:** London Homestays to cancel or shorten a stay before or after arrival, otherwise, a 1-week Cancellation Fee will be charged.

**7 days' notice:** Chelsea Cloisters and Citadines Studios & Apartments: to cancel or shorten a stay before arrival, otherwise a fee of 2 nights is charged. No refund is given if a stay is shortened or cancelled after arrival.

**Fraser Suites Studios & Apartments:** Cancellation before arrival, up to 48 hours: £300. Cancellation with less than 48 hours: £300 + 3 night cancellation fee. No refund is given if a stay is shortened or cancelled after arrival.

## ACCOMMODATION INFORMATION

In arranging accommodation Frances King will be acting as agent for the supplier, as principal or a sub-agent. The status of Frances King in relation to specific accommodation will be explained on request. Frances King is not responsible for payment of any tax claimed from students by UK or foreign authorities.

## TRANSFER TERMS AND CONDITIONS

- Flight details and your mobile telephone number must be received in writing before 14.00 (UK time) on the Friday before arrival
- To cancel or change an airport transfer you must inform us in writing 12 hours before the flight arrival or departure time or you will be charged for the transfer
- For last minute changes or cancellations, please phone +44 (0) 7768 325 391
- Please read your airport transfer confirmation documents carefully before departure as they include important baggage allowance and arrival information

## COMPLAINTS AND CONDUCT

### Complaints

Problems and complaints with courses, accommodation and other services should be brought to our attention immediately so that we can help.

### Conduct

Frances King reserves the right to cancel a student's course and accommodation in the event of misconduct or unsatisfactory behaviour. Students will be responsible for all costs arising.

## PERSONAL INFORMATION

We will keep your information in electronic and paper format. Details will be passed to airport transfer accommodation and other providers as needed. Information will also be passed to UK visa and immigration and other government authorities if required.

## FORCE MAJEURE

Frances King School of English is not liable in the event of the school being unable to supply services to which it is contractually bound resulting from causes outside the school's control, such as, but not limited to, natural disasters, labour disputes, government action, pandemics and the like. Refunds will not be made in such circumstances.